



# Child Safety Policy

**Client Satisfaction, including the safety of children is important to Avenue Five Institute.**

We understand how demanding and rewarding it is to be a parent. Finding personal time to visit the salon or spa can be a challenge. Unfortunately, we are unable to provide childcare services for our guests. As a courtesy to all customers, our policy prohibits unsupervised children in the student salon and spa.

Clients are solely responsible for the personal safety of their children. While receiving a service, guests must provide proper supervision for children in the form of an additional caretaker. Only those receiving services should enter the service area. Strollers/Baby Carriers are not permitted on the styling floor or in the spa and children may not be held by a client, or a student, during service. Children over the age of fourteen are welcome to sit unsupervised in the reception area.

**Guests under the age of 18** must have a parent or legal guardian sign the release of liability waiver on their behalf in order to receive services. For safety reasons, children under the age of 7 are not eligible to receive services at Avenue Five Institute.

**Children 14 and under** must have an adult caregiver with them at all times while inside of the facility and are not allowed to receive any chemical service or facial service, and all other services are upon approval of the Program Director. If only one caregiver is present, the child and caregiver cannot receive a service at the same time.

**Massage guests under the age of 18** must have a parent/guardian present throughout the massage service (in the bay) while the service is performed. Additionally, the guest and the therapist must be the same gender.

This policy is designed to ensure the highest level of customer satisfaction from all of our guests. Our student salon and spa contains sharp objects, hot styling equipment, strong chemicals, and plenty of fast-moving students. This creates an environment that can be hazardous for children.

**We greatly appreciate your compliance with our Child Safety Policy and value your business.**

*Effective Date: October 1st, 2016*